**CPOC EMAIL ISSUE**

Error Message: error\_message:CPOC\_EMAIL is/are required.|

Sample ticket: 000000271395696

This error occurs when email is missing in cpoc\_address table.

Resolution steps:

1. Update cpoc email in cpoc\_address table as provided by user.

update cpoc\_address set email='Wan\_Ops\_OnShore\_Service\_Delivery@comcast.com' where dslserviceinstanceid='1466231\_1';

1. Retrigger the order after update using Queue Exepediter Tool.